



WELCOME TO THE SONOMA VALLEY

INFORMATION FROM YOUR LOCAL FIRE DEPARTMENT

www.sonomavalleyfire.org / 707-996-2102

ABOUT THE SONOMA VALLEY FIRE DISTRICT

The SVFD is an all-risk, full-time, career-staffed fire department that provides all-risk fire, rescue, and emergency medical services to the communities of Agua Caliente, Boyes Hot Springs, Mayacamas, Diamond-A, El Verano, Fetters Hot Springs, Glen Ellen, Kenwood, Temelec, Seven Flags, and the incorporated City of Sonoma. The District maintains 9 fire stations located throughout our communities. The SVFD provides Advanced Life Support (ALS) Paramedics on all fire engines and in our transporting ambulances.

EMERGENCY PHONE NUMBERS AND CONTACTS

911

Calling 911 from a cell phone does route through the California Highway Patrol call center. To avoid this routing, alternatively, you can call directly to the local dispatch center by dialing: 707-565-2121 - Redcom Emergency Line.

Non-emergency SVFD information / headquarters station: 707-996-2102

EVACUATION ZONES / ALERTS AND WARNING

All residents and visitors should be prepared for an emergency. The first step in preparedness is your ability to be alerted when there is an emergency that may require action or evacuation. There are several ways emergency information can be shared, and below are the resources we suggest you sign up for:

SoCoAlert - Register at socoemergency.org

Nixle Alerts - Text the area zip code to 888777

All residents and visitors should also know their evacuation zone. The County of Sonoma and its incorporated cities have established standardized evacuation zones. Learn your zone for your home and workplace, and be prepared to evacuate when an evacuation order or warning for your zone is issued. Include your zone name in your evacuation plan and learn the zones near your residence and workplace to increase awareness in case an evacuation situation occurs. Share your zone with out-of-town friends and family for their own situational awareness. A map of the zones for your area can be found at socoemergency.com.

We encourage you to follow the SVFD on Facebook, Instagram, and Nextdoor. If you want even more information on local emergency response and incidents, you can download these two iOS/Android applications: PulsePoint and Watch Duty.

PREPAREDNESS, HOME HARDENING AND DEFENSIBLE SPACE

We ask that all visitors and residents prepare themselves for an emergency and the potential for early evacuation in the event of a wildfire or other disaster. Have a "Go Bag," an emergency plan, and make sure you are signed up for emergency alerts.

Once you are prepared, you need to ensure that your home and property are as well. Home hardening and the creation of defensible space are essential to ensure your home can withstand a wildfire after you have evacuated. Please visit our website for valuable resources to help you learn what you can do to help ensure your home survives a fire.

www.sonomavalleyfire.org

INFORMATION FOR YOUR INSURANCE COMPANY

Recently, the SVFD has received a number of calls and requests from insurance companies requesting information. Our website has all the information you need to answer these questions. For those rare instances when additional information or property evaluations are required, you can schedule an onsite inspection through our website.

For information on station locations, types of emergency equipment, the amount of response you can expect in the event of a fire, the SVFD's Insurance Services Office Rating, and much more, please visit www.sonomavalleyfire.org.